



COVID-19 FAQs for NAVLE Candidates

ICVA is committed to ensuring candidates are able to test as safely as possible during the ongoing Covid-19 pandemic. Below are answers to the most frequently asked questions about NAVLE testing:

Why can't I take the NAVLE at home?

The NAVLE is designed for computer-based testing (CBT) at Prometric Testing Centers that can meet the technical requirements for administering the examination. Prometric Testing Centers allow the NAVLE to be globally administered in a secure, proctored environment, with equivalent logistics for all candidates. While delivery at home or at a veterinary school may seem like a viable solution, the NAVLE isn't designed or published for web-based testing (WBT) delivery. ICVA wants to ensure that there is appropriate test security for all examinations, and that all examinees can take the test in a controlled and quiet environment without differences in internet access or speed.

Why can't I get my NAVLE score report right away?

Because of the importance of the NAVLE to candidates and to their licensing boards, the scoring process is not as simple as one may think. The NAVLE is a high-stakes licensure examination using multiple forms (as one way to ensure test security), and as such there is a need to create scores that are comparable across forms and over time. Reports are released to the licensing boards and the candidates on the same day – first the boards are notified that they can access the reports, and then the candidates are notified that they can access their reports.

After an individual finishes their NAVLE, the examination data file is delivered electronically to the NBME. The passing score is developed using a criterion-referenced standard setting procedure. If 100% of the candidates meet the standard, then 100% of the candidates pass the test. This initial process takes time, as does the quality control process that follows it, but this is critical to ensure that when the NAVLE scores are released, they are correct and accurate.

More [score report details](#) can be found on our website.

[Score Report Details](#)

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How do I contact ICVA? How do I contact Prometric?

Since ICVA staff are still working remotely, the best way to contact our office is by emailing ICVA at mail@icva.net. We pride ourselves on being very responsive to candidate issues.

To contact Prometric about scheduling, please call the phone number for Prometric listed under Section 1 of your NAVLE Scheduling and Admission Permit.

Email to mail@icva.net

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What if my NAVLE appointment gets cancelled?

If your NAVLE appointment is cancelled, contact Prometric at the phone number you are given at the time of your cancellation or go to their website to make a new testing appointment.

If they do not provide you with a phone number and you are unable to schedule a new appointment on-line, contact the Prometric scheduling phone number listed on your NAVLE Scheduling and Admission Permit so a Prometric representative can help you. If they are not able to reschedule you, please notify the ICVA at mail@icva.net and let us know about the situation, so we can work with our test vendor to assist with the rescheduling process.

Email to mail@icva.net

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What can I expect on my test day?

You can find general information on what to expect during your test day on pages 13-15 of the **NAVLE Candidate Bulletin**. For specific information on **Prometric procedures** with the on-going COVID-19 situation, please look here on their website. There is also a **video from Prometric** that provides information on test day procedures.

NAVLE Bulletin

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Prometric Procedures

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