

## **STATEGIC PLAN 2018 - 2021**

Vision
The world leader in veterinary assessments.

Mission

Provide world-class examinations and other assessment tools to protect the public, and animal health and welfare.

Provide leadership and facilitate collaboration throughout veterinary medicine

## **Strategic Priorities**

In collaboration with stakeholders, transition NAVLE to an enhanced competency-based set of assessments	<ul> <li>Continue to focus on NAVLE as our premier product</li> <li>Explore innovative assessment modes</li> </ul>
Expand ICVA's suite of world-class assessments, being responsive to the global needs of society & veterinary medicine	<ul> <li>Respond to international requirements</li> <li>Responsive to the needs of licensing boards &amp; CVMs</li> </ul>
Further develop ICVA's assessment capabilities and expertise	<ul><li>Expand ICVA's resource network</li><li>Leverage and develop technical skills</li></ul>
Be a proactive leader and collaborator in veterinary medicine	<ul> <li>Increase engagement with licensing boards, CVMs and other components of veterinary medicine that further ICVA's mission</li> </ul>
Operational excellence through continuous improvement	<ul> <li>Deliver reliable services to licensing boards, CVMs, examinees, and other clients</li> <li>Continue to leverage strong NBME partnership</li> </ul>
Promote a healthy & positive working environment	<ul> <li>Staff, Board and volunteers are team members critical to and collaborators in the ICVA mission</li> <li>Provide enrichment through opportunities for growth, empowerment, work-life balance, &amp; respect</li> </ul>



## **Values**

Transparency	organizationally and in testing procedures, materials and content
Confidentiality	when collecting and reporting personal information, credit data, and test scores
Reliability	in relevant test design, implementation, and scoring
Service	to candidates, licensing boards, and society at large
Respect, Civility & Collegiality	towards staff, stakeholders, board members, and across veterinary medicine
Integrity	in all actions and business relationships
Fiscal Responsibility	to ensure continuous improvements in our testing products and customer service, as well as a viable future for our organization
Diversity and Inclusion	treat everyone with fairness, respect and dignity, and purposefully act to attract and retain staff and Board members with a broad range of ideas, viewpoints, perspectives, expertise and experiences reflecting the diversity of the populations we serve. We respect and value these differences and encourage opportunities to learn from and be enriched by them as they challenge us to grow and think differently.